

PATENT APPLICATION
Attorney Docket No. D/A2038
Examining Group 3627

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Kathleen Schirtz March 8, 2004
Kathleen Schirtz Date

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

OFFICIAL

Application of: Vincent Vaccarelli et al.)	Confirmation No.: 4221
)	
Appl. No.: 10/083,263 ✓)	Art Unit: 3627
)	
Filed: February 25, 2002)	Examiner: Kramer, James A.

For: CUSTOMER SATISFACTION SYSTEM AND METHOD

Mail Stop Non-Fee Amendment
Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

AMENDMENT UNDER 37 CFR 1.111

Sir:

This is in response to the first Office Action mailed December 23, 2003, in the above-identified application.